

## 1. Getting Started

### 1.1 Getting Started guide for servers and workstations.

Before erasure:

- Download ISO –boot image.
  - If You want to use USB dongle boot , then download, install and run Blancco USB Creator 2 –program and create USB –boot dongle (minimum 256MB USB Memory dongle is required).
- OR
- Create a bootable CD-rom by burning the ISO image to a standard CD –rom (any CD-rom burning software which is capable of burning ISO –files can be used).

Erasure:

- Connect the computer to internet –enabled network.
- Boot the computer from USB –boot dongle (or CD).
- start the erasure.
- Before shutdown upload the report to the Ontrack Hosted Erase –server. You can also save it locally to the usb dongle as xml- or pdf- file or xml+pdf (when saving file locally, “xml+pdf” is recommended).

After Erasure:

- You can use Admin- credentials to log in to the Ontrack Hosted Erase –server to view, print, upload or download the reports, and also create new erase users and user groups –practically anytime and anywhere.

### 1.2 Getting Started guide for mobile devices.

Download Blancco 5 Mobile –program (iOS, Android, Windows Mobile and Blackberry devices).

Blancco 5 Mobile should be installed permanently to a “blank” computer.

- Download Blancco 5 Mobile ISO –image and quick guides.
  - Download, install and run Blancco USB Creator 2 –program and create Blancco 5 Mobile USB –boot dongle.
  - Boot the computer from Blancco 5 Mobile USB –boot dongle.
  - Choose “Permanent installation” to install software permanently to a blank computer OR choose “Skip installation” to run software from the USB –dongle.
- NOTE: Running the Blancco 5 Mobile from the USB-Dongle is not recommended. All the settings, downloaded firmwares and updates are lost in the next boot, and need to be set and downloaded again.
- Configure the settings as instructed in the “Blancco 5 Mobile settings for Ontrack Hosted Erase”.
  - Connect the device to be erased to the computer with USB-cable.
  - Perform the erasure, the erasure report is uploaded automatically to the Ontrack Hosted Erase -server.

**Note:** iOS devices must be activated for Mobile Diagnostics to be able to run. Therefore the diagnostics should be done before erasure.

### 1.3 Getting Started guide for memory devices (Flash –memory).

- Download Blancco Flash -program, -manual and -settings guide, and install Blancco Flash –program.
- Configure the settings as instructed in the Hosted Erase settings setup guide.
- Connect the device to be erased to the computer.
- Perform the erasure, the erasure report is uploaded automatically to the Ontrack Hosted Erase -server.

## 2 Tools and manuals

The following files are available at the “tools and manuals” –download link:  
(Programs and files that are not covered with Your current licenses can be ignored)

### 2.1 Files for server and workstation erasures.

Quick guide and user manual for erasing with the ISO –image.

- Blancco\_5\_Quick\_Guide\_for\_Hosted\_Erase.pdf (1MB).
- Blancco\_5\_Manual.pdf (2,5MB).

Windows software and manual for creating bootable usb dongle with Erase image and a common usb memory dongle.

- Blancco\_UsbCreator2.zip (6MB).
- Blancco\_UsbCreator2\_Manual.pdf (0,5MB).

Windows software, quick guide and manual for pre-configuring the erasure ISO –image.

- Blancco\_5\_Configuration\_Tool.zip (52MB).
- Blancco\_5\_Configuration\_Tool\_Quick\_Guide\_for\_Hosted\_Erase.pdf (0,5MB)
- Blancco\_5\_Configuration\_Tool\_Manual.pdf (1,5MB).

### 2.2 Files for mobile device erasures

Blancco 5 Mobile -software, quick guide and manual for erasing iOS, Android, Windows Mobile and Blackberry -devices.

- Blancco\_5\_Mobile.zip (185MB).
- Blancco\_5\_Mobile\_Quick\_Guide.pdf (0,5MB)
- Blancco\_5\_Mobile\_Manual.pdf (3MB).

Blancco 5 Mobile install quick guide for Hosted Erase and Hosted Erase settings guide.

- Blancco\_5\_Mobile\_Install\_Quick\_Guide.pdf (1MB)
- Blancco\_5\_Mobile\_settings\_Hosted\_Erase.pdf (0,5MB).

### 2.3 Files for flash memory erasures

Windows software and manual for erasing flash devices.

- Blancco\_Flash.zip (8MB).
- Blancco\_Flash\_Manual.pdf (1MB).

Hosted Erase settings setup guide for Blancco Flash.

- Blancco\_Flash\_settings\_Hosted\_Erase.pdf (0,5MB).